CRO User Password Creation and Reset Process

1. Access CRO Application by using the following URL: <u>https://cro.dhs.state.nj.us/</u> Click on the Create/Reset My password link.

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2. Enter the Email, Captcha Challenge and click Send Email Link.

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|-------------------------|--|--|--|
| | Create Reset My password Enter your email as registered Creater Reset My password Enter your email as registered Creater Reset My password True Second Particular Par | | |
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3. Access the Email used in the above screen, click on the link in the Email and follow the password reset rules to create or reset your password.



4. Enter Password, Confirm Password, security message and Click Submit Reset Button.

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| | | Password Reset |
| | | Your password can be 6-32 characters long and it must include all of these elements. At least one specarea letter At least one survectase letter At least one survectase letter At least one of these special characters #954++@- Password Confirm password Confirm password Confi |
| | | C C D D Type Security Message From Above: |
| | | Submit Reset |
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5. Following page will appear after entering the password details. Click on the Go to login button.

| | NJ Central Registry of Offenders (CRO) | | | | |
|-------------------------|--|--|--|--|--|
| | Reset password confirmation | | | | |
| | Your password has been successfully reset Go to login | | | | |
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6. Enter the Password and click Login.

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7. Click on the checkbox and progress to CRO Application

