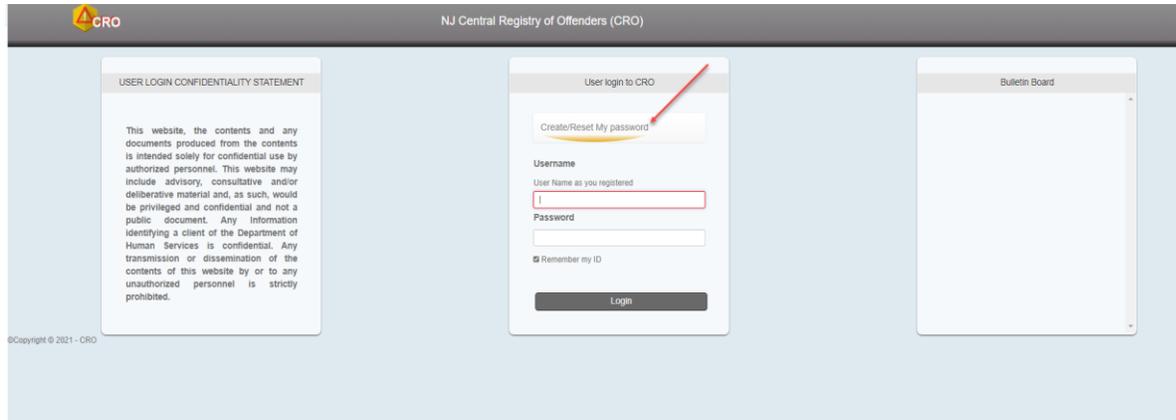
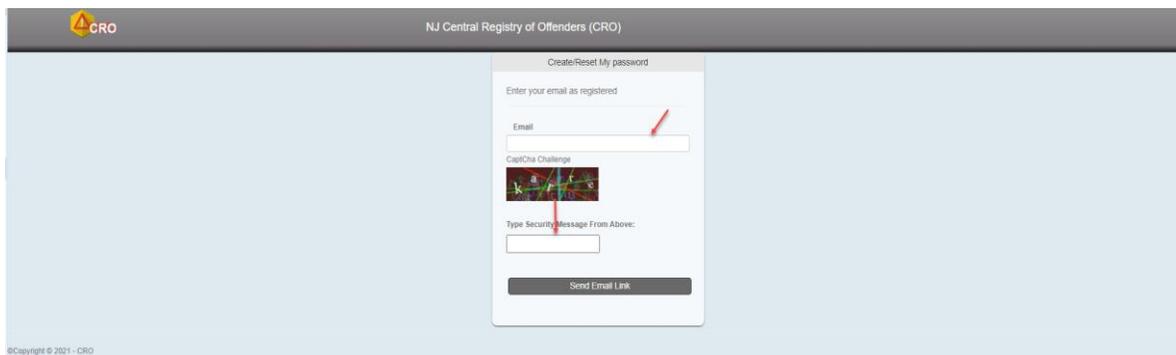


# CRO User Password Creation and Reset Process

1. Access CRO Application by using the following URL: <https://cro.dhs.state.nj.us/>  
Click on the Create/Reset My password link.



2. Enter the Email, Captcha Challenge and click Send Email Link.



3. Access the Email used in the above screen, click on the link in the Email and follow the password reset rules to create or reset your password.

You have received this email in response to your request to create/reset your NJ Central Registry of Offenders (CRO) password.

To create/reset your password, please follow the link below

[CREATE/RESET PASSWORD LINK](#) ←

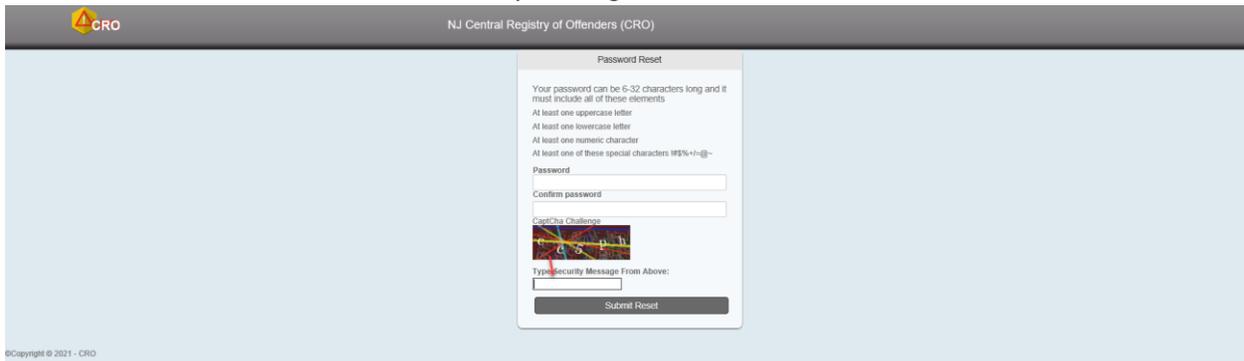
To successfully create a password you must meet all of the following criteria:

- Your password can be 6-32 characters long and it must include all of these elements
- At least one uppercase letter
- At least one lowercase letter
- At least one numeric character
- At least one of these special characters !#\$%+/= & @ ~

Please keep your password secure and do not share it with anyone. If you feel that your password has been compromised, then you can change it by going to "Create/Reset My password" and request another password reset email.

Your e-mail address will be your login User Name.

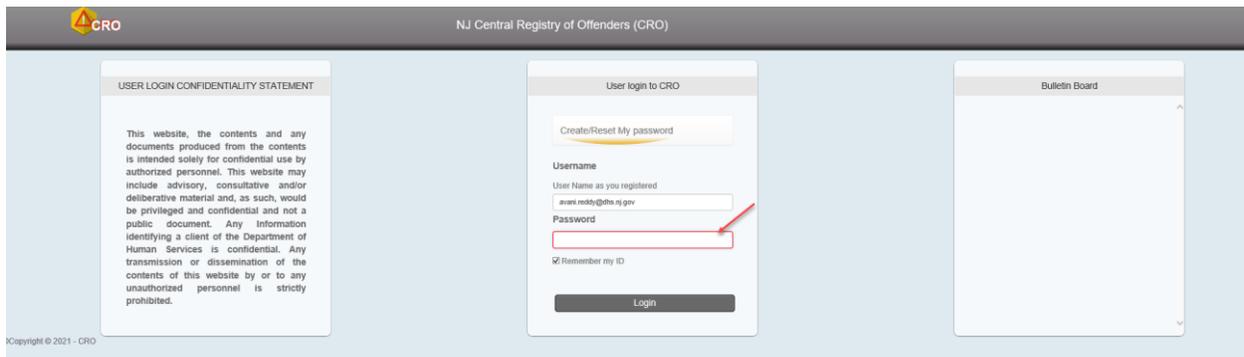
4. Enter Password, Confirm Password, security message and Click Submit Reset Button.



5. Following page will appear after entering the password details. Click on the Go to login button.



6. Enter the Password and click Login.



7. Click on the checkbox and progress to CRO Application

